

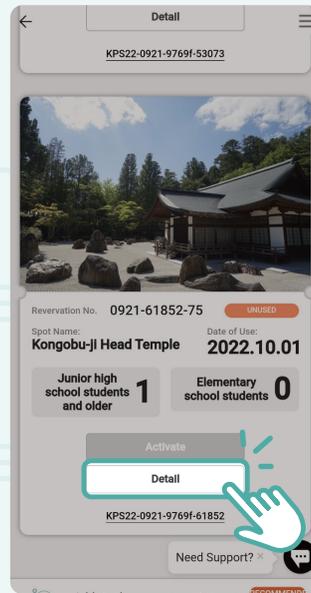
# How to Change the Date of Ticket Use

For some tickets, the date of use cannot be changed.



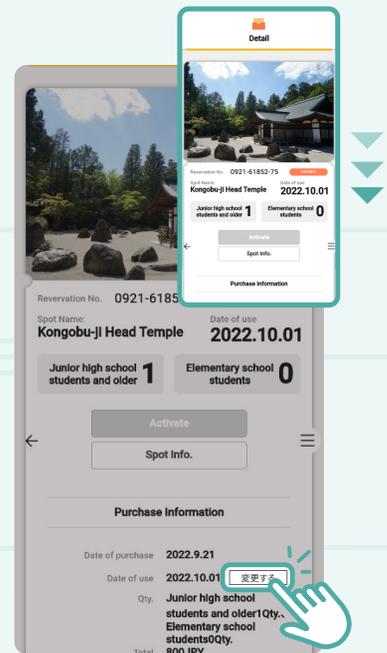
## STEP 01

Select "Ticket Wallet".



## STEP 02

Display the ticket to be changed, and select "Detail".



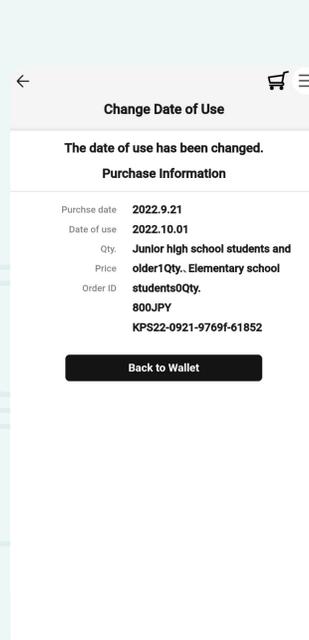
## STEP 03

Select "Change".



## STEP 04

Select the new date.  
(Dates with no available ticket cannot be selected.)



## STEP 05

When the above screen appears, the change date of use process is complete.

# How to Cancel Tickets

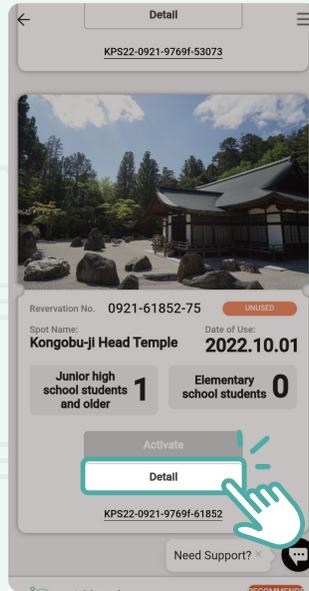
Cancellation fees may apply for some products.

Each product has a customer refund expiration date.



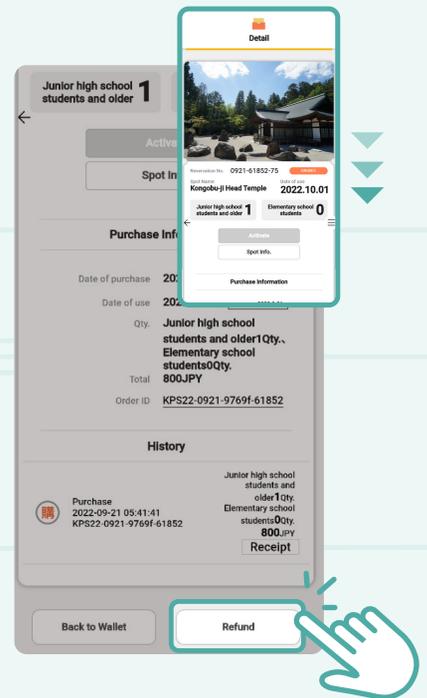
## STEP 01

Select "Ticket Wallet".



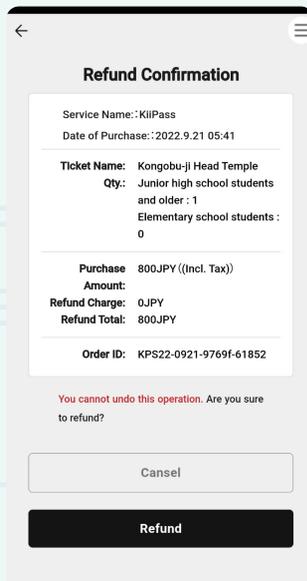
## STEP 02

Display the ticket to be changed, and select "Detail".



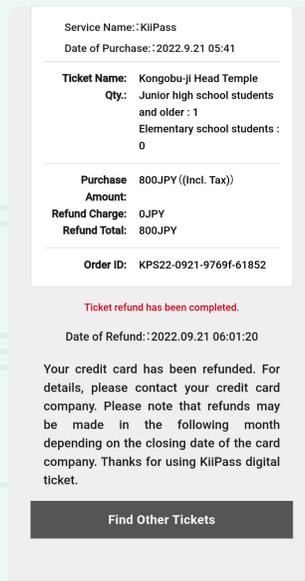
## STEP 03

Select "Refund".



## STEP 04

Check the details, and select "Refund".



## STEP 05

When the above screen appears, the refund process is complete.